

CANCELLATION/ “NO SHOW” POLICY FOR APPOINTMENTS AND SURGERY

We understand that you may need to cancel your appointment and/or your surgery due to unavoidable circumstances. As a courtesy to our healthcare professionals and to other patients, please notify us of your cancellation as soon as possible. ***When you do not call to cancel an appointment or a procedure in a timely fashion, you may be preventing another patient from receiving care...***

Cancellation/ “No Show” Policy for Appointments

Your appointment time is reserved especially for you. Should you find that you are unable to keep your appointment, please notify our office at least 24 hours in advance. This will allow us to offer your appointment slot to another patient. \

- If you fail to show up for your appointment, a \$50.00 fee* will be charged to your account. The same applies to appointments canceled with less than 24 hours notice.

* This fee is not covered by insurance and must be paid in full prior to rescheduling the missed appointment.

- We understand that extenuating circumstances may cause you to cancel within 24 hours. Fees in this instance may be waived subject to management approval.
- Patients who schedule and fail to keep three (3) appointments in the span of one year may be dismissed from the practice for “treatment noncompliance”.

Cancellation/ “No Show” Policy for Surgery

Due to the large block of time reserved for your procedure, last minute cancellations can create access-to-care problems, as well as, significant expenses for the office. If you need to cancel your surgery, please notify our office at least 10 days in advance.

- If you fail to show up for surgery, or if surgery is not cancelled at least 10 days in advance you will be charged a \$150 fee*.

* This fee is not covered by insurance and must be paid in full prior to rescheduling your procedure.

- We understand that extenuating circumstances may cause you to cancel less than 10 days prior to your scheduled procedure. Fees in this instance may be waived subject to management approval.
- Patients who cancel the same procedure twice may be dismissed from the practice for “treatment noncompliance”.

Please direct any questions regarding the Cancellation/ “No Show” Policy for Appointments and Surgery to **Kristy Schugsta, Billing Coordinator at (610) 495-3620 #120.**

Please sign that you have read and understand the Cancellation/ “No Show” Policy for Appointments and Surgery.

Patient Name: _____ Date of Birth: _____

Patient Signature: _____ Today’s Date: _____
or Patient Representative